



Event Program

MORNING SESSION

09:00 | Opening – Richard Mills



09:30 | **Arthur Nowak**

Senior Vice President, Asia Pacific
Teletech

PRESENTER: Arthur oversees a large region for his company including many of its largest customers and huge delivery operations in the Philippines that are key for global operations. He is also global head of Training and Leadership Development responsible for building the skills of over 50,000 employees in the world. Teletech is considered one of the nation's biggest and most progressive employers.





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09:50 | **Ryan Gersava**

*Founder
Virtualahan*

PRESENTER: Ryan founded his leading tech social enterprise to equip Persons with Disabilities with digital skills and help them secure employment from IT companies or start their own tech-enabled business. He also provides life coaching that turns community members to community leaders. The company is helping to build the future of work where no one is left behind.

10:10 | Break



10:30 | **Wddy Diamada**

*Deals and Corporate Finance
PwC Philippines*

PRESENTER: Weddy specializes in business valuation and data analytics. He has valued businesses and intangible assets such as brands, customer relationships, and technology with a combined valuation of Php360 billion involving different industries. He conducts trainings in data analytics, econometrics, and business valuation, among others. He is also a sought-after motivational speaker advocating personal development and inclusion.





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10:50 | **Eric Kaufman**

*Senior Vice President, Asia Pacific
IBEX Global*

PRESENTER: Eric is one of the region's most senior leaders in the contact center industry. In addition to playing a key role at his current company, he previously had senior positions at Convergys, Stream, IBM and other top performing global companies. Eric was recently elected to the Board of Directors of the Contact Center Association of the Philippines (CCAP).



11:10 | **Arnold Balais**

Celebrity PWD Advocate

PRESENTER: Arnold lost his leg during a sporting accident at age 14 but hasn't held back. He was Gold Medalist at the 4th ASEAN Paralympic Games (50m Freestyle swimming competition). He is Team Captain of gold winning first-ever differently-abled dragon boat team—the Philippine Accessible Disability Services (PADS) Adaptive Dragonboat Racing Team. Arnold is also the first Amputee to scale Mount Apo, the country's highest mountain.

11:30 | Panel Question Period

12:00 | Lunch





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AFTERNOON SESSION



01:30 | **Melo Esguerra**

*Head of Creative and Strategic Development
Manila Bulletin*

PRESENTER: Queen Melo is a broadcaster, filmmaker and journalist who is also one of the nation's best known LGBT+ advocates.



01:50 | **Grace Decena**

*Regional Vice President of Human Resources
WIPRO Technologies*

PRESENTER: Grace is one of the nation's most senior human resource leaders. She has worked in senior roles for premier organizations like HSBC, Capital One and Cypress Semiconductor.



02:10 | **Noemi Azura**

*President and CEO
Insular Health Care*

PRESENTER: Noemi has 3 decades of experience in banking and health insurance. She had previous senior executive roles at Citibank, American Express, ANZ Bank and most recently as CEO of PhilCare. Noemi's company partnered with the IFC to launch a nationwide program called InLife Sheroes to empower women through financial literacy programs and address women's limited access to business and social networks.

02:30 | Break

*Asia Diversity Summit 2019
Strength Through Inclusion*





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02:45 | Sharron Ravalos

Global Head of Site Operations
Johnson & Johnson

PRESENTER: Sharron oversees company locations in EMEA, LATAM, ASPAC, NA and leading regional teams that enable a consistent and positive experience for global services employees - creating a “great place to work”. She is also Regional Executive Sponsor for Diversity & Inclusion.



03:05 | Andrei Pamintuan

Founder and Festival Director
The Manila Fringe Festival

PRESENTER: Andrei oversees the largest multi- art festival in the country. As Creative Director of Pineapple Lab, he divides his time between Manila and USA where he has various production roles in theater, festivals and cultural organizations. He has programmed performances at the Cultural Center of the Philippines, The National Commission for Culture and the Arts (NCCA Manila), the Ayala Museum, etc.



03:25 | Marie Rafael

Communications Assistant Secretary
Presidential Communications Office

PRESENTER: Marie Rafael is one of the nation's highest profile public servants and a regular on network television. Atty. Marie was formerly the first female mayor of Natonin, Mt. Province where she originates. She later became a Graft Investigation and Prosecution Officer of the Ombudsman and completed a Masters of Law degree from Australia National University.





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03:45 | Panel Question Period

04:15 | Closing & Networking – Rebecca Bustamante

MODERATORS



Alpha Omega Aquino

Head of Talent Acquisition
Home Credit Philippines

Moderator



Paul Doctolero

Executive Director, Regional Lead
TTEC

Moderator

