

+



ASIA
DIVERSITY
FORUM 2021

PRESENTED BY
Bio-Oil®
ttec
MAJOR SPONSORS
multisys
Regus

EMBRACE THE ENTIRE SPECTRUM OF HUMANITY
THURSDAY, SEPT 16 AT 10:30AM
STREAMING LIVE VIA ASIA CEO FORUM FACEBOOK PAGE

Event Program

10:30 | Invocation

10:35 | Introduction – Richard Mills



10:40 | **David Bernal**

Executive Director and Regional Lead
TTEC

PRESENTER: David has built his entire 15-year career at TTEC. He oversees the entire Asia Pacific regional operations of his organization. TTEC is a global company with operations in 6 continents and close to 60,000 employees. In the Philippines it is considered one of the country's largest and most progressive employers.

ASIA DIVERSITY FORUM 2021
Embrace the Entire Spectrum of Humanity





10:50 | **Clare Abejo**

Senior Specialist, WFM Administration
TTEC

PRESENTER: Clare was diagnosed with diaphragmatic hernia as an infant and underwent 3 major surgeries in her lifetime, the first of which took place 2 hours after she was born. This, along with other complications, resulted to stunted growth. She was able to overcome these challenges and is now enjoying a successful career as a tenured BPO professional.



11:00 | **Jeiz Robles**

Asia Pacific Marketplace Diversity Leader
IBM

PRESENTER: Jeiz is considered a thought leader for diversity, inclusion, employee experience & talent services. IBM is hardware, software and IT-enabled services with 350,000 employees working in 171 countries.



11:10 | **Dr. Gisela Sarmiento**

President & Medical Director
Skeen Face & Body Anti-Aging Centres

PRESENTER: Gisela is a practitioner of aesthetics, age-management, regenerative & functional Medicine, skin health and dermatologic surgery.





11:20 | **Gauri Sharma**

**Country HR Head
CGI Philippines**

PRESENTER: Gauri leads Diversity, Equity & Inclusion for her organization. She also oversees talent acquisition for all of the Southeast Asia.



11:30 | **Erin Wallace**

**Chief Diversity Officer
Sitel**

PRESENTER: Erin oversees all company-wide diversity, equity and inclusion initiatives at Sitel. She has a strong focus for driving talent and the employee experience through culture, change management, talent management and development. Sitel is a global organization and one of the nation's largest employers.



11:40 | **Claire Alfonso**

**Vice President Service Delivery
Concentrix**

PRESENTER: Claire oversees 25,000 people in her organization across various locations in the nation. Concentrix is the largest private sector employer in the Philippines with upwards of 85,000 people.



**11:50 | Mark Lyndsell****Global CEO English Region
Transcom**

PRESENTER: Mark has over 25 years of experience within the telecom and BPO space, 12 years of which is with Transcom. He currently oversees global operations stretched across the United States, Canada, the UK, the Philippines and more recently, Colombia. Within the Philippines alone, Transcom has more than 10,000 employees.

**12:00 | Parul Mehta****Vice President Operations
TTEC India**

PRESENTER: Parul oversees large operations in India for TTEC. She previously co-founded Motif raising \$4 million from global venture capitalists. She has 25 + years of experience in the IT and services industry and her extensive international experience. She established Motif as a premier business outsourcing provider with delivery centers in 2 countries.

**12:10 | Jessica Cox****Motivational Speaker & Pilot**

PRESENTER: Jessica was born without arms became the first person licensed to pilot an airplane with her feet. Jessica also drives cars, scuba dives and otherwise lives a normal life using her feet as others use their hands. She is also the first person without arms to hold a black belt in the American Tae Kwon-Do Association. Jessica Cox has been featured in the popular afternoon program Ellen, hosted by Ellen Degeneres, Inside Edition, and TV networks like CNN and Fox News.

12:20 | Q+A
12:45 | Closing

