



EVENT PROGRAM

10:00 -10:10 AM | Invocation, National Anthem

10:10 -10:25 AM | Keynote and Welcome



Arthur Nowak

Co-Founder & CEO
iCXeod

Arthur is considered one of Asia's most senior leaders in customer experience management. His company is disrupting by fusing artificial intelligence (AI) with human insights to eliminate or reduce the need for service interactions. He has more than 25 years of experience in delivering and optimizing customer experiences for clients in North America and Asia Pacific. iCXeod is a strong venture funded business process innovator specialising in contact centre services delivery and CX digital journey orchestration.



10:25 -10:45 AM | Speaker



Charlie Tañala

COE Lead - Learning Solutions and People Development **Innodata**

PRESENTER: Charlie is responsible for creating and keeping world-class data engineering professionals for his company. Innodata is publicly listed on Nasdaq and considered a leader in AI technologies. It serves many of the world's most prestigious companies in diverse industries such as: publishers, media & information companies, digital retailers, banks, insurance companies, government agencies. Innodata's Philippine operations serve operations in 8 countries employing 5,000 people.

10:45 -11:05 AM | Speaker



Bem Uychinco

Diversity, Equity, and Inclusion Lead **Nestlé**

Bem is responsible for genuine workplace inclusion practices for his company's multi-generational workforce -- for women, LGBT+, and PWD employees. She co-founded Nestlé Pinoy Pride, the network of LGBT+ and Allies for Nestlé in the Philippines. She also held a leadership position in the Philippine Financial Inter-Industry Pride (PFIP). Nestlé is the world's largest food and beverage company. In the Philippines, it produces and markets products under some of the country's best-known brands such as NESCAFÉ, NIDO, MILO, NESTEA, MAGGI, BEAR BRAND, NESTLÉ, PURINA, and more.



11:05 -11:15 AM | Speaker



Raymond San Diego

Head, People Solutions
Aboitiz Land

PRESENTER: Raymond is responsible for HR at AboitizLand, the real estate development division of one of the country's premier business groups. Aboitiz & Company overseeing major businesses in power, banking and financial services, food, land, construction, shipbuilding, and infrastructure. It is recognized as among the best managed companies in the Philippines and in the region, consistently cited for its strong commitment to good corporate governance.

11:30 -11:45 AM | Icebreaker and Groupings

11:45-12:30 AM | Group Work





12:30 – 01:30 PM | LUNCH

EVENT THEME

Future-Proofing Diversity: Strategies For Inclusive Innovation

Join us at the 2024 Diversity Summit as we delve into the essential strategies for integrating diversity into the forefront of innovative practices. Under the theme "Future-Proofing Diversity: Strategies for an Inclusive Innovation," we will explore how current trends such as wokeness, affirmative action, remote work, and AI shape are positively impacting and perhaps also detracting from inclusivity in our rapidly evolving world. This session will focus on discussing both the positive and negative aspects of these trends related to inclusion in the workplace. Our forward-looking approach aims to equip leaders and professionals with the insights and tools necessary to foster an inclusive environment that embraces diversity as a cornerstone of innovation.

Through engaging keynote speeches, dynamic panel discussions, and interactive workshops, we will address critical questions and challenges surrounding diversity today. How do progressive movements and policies impact workplace diversity? What role do remote work and AI play in creating inclusive opportunities? Join us to uncover actionable strategies that will help your organization navigate and thrive in this complex landscape, ensuring that diversity and innovation go hand in hand towards a brighter, more inclusive future.



01:30 – 01:50 PM | **SPEAKER**



Ron Ramos

Director for Customer Renewals
Opentext

Ron leads OpenMind, the mental health program of the Opentext in the Philippines. The objective of the program is to provide education about mental health issues, enable managers in handling such concerns of employees, and dispel the stigma of mental health. The Philippine center is the second largest site of OpenText. It has one of the most gender-diverse employee base and the largest population of Gen Z employees globally.

01:50 – 02:35 PM | **PANEL DISCUSSION (GROUP 1)**

02:35 – 02:45 PM | **BREAK**

02:45 – 03:30 PM | **PANEL DISCUSSION (GROUP 2)**

03:20 – 03:40 PM | **SPEAKER**



Erickson Avila

People & Culture Head
KMC Solutions

Erickson overseeing people & culture for one of the nation's fastest growing companies. KMC is considered the #1 flexible office space and employer-of-record (EOR) provider in the Philippines. It has 27 office branch locations across the country providing working space for 20,000 Filipinos. The company's clients represent diverse business sectors and countries.

03:40 – 04:00 PM | **CLOSING AND RECOGNITION**

