



TechniStone[®]

Maintenance & Guarantee

everlasting beauty

TechniStone[®]

TechniStone® Cleaning & Maintenance

TechniStone® is a compact, non-porous and health-conscious material with minimal absorption and high surface resistance. A wide range of color shades and finishes offer a versatile use in the interior. Most often the material is used for kitchen countertops, bars, tiles, floor tiles or window sills.

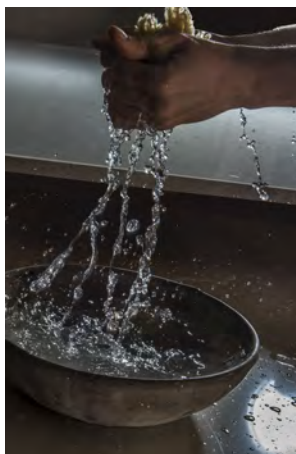
TechniStone® products stand out for their unique hardness, compactness and low water absorption, making it highly durable in normal use. Nevertheless, we recommend regular maintenance and cleaning of the surface.

DAILY USE

For day-to-day maintenance, one of the following products can be used. These cleaning agents have a slight cleansing effect and serve primarily to degrease and remove common impurities on the kitchen counter.

Always follow the manufacturer's recommendations, read the composition and use safety data sheets.

| For everyday cleaning of kitchen slab | | For everyday cleaning of tiles | |
|--|--------------------------------------|--|----------------------|
| Company | Name | Company | Name |
| Technistone | TS Orange Cleaner | Fila | Fila Cleaner |
| - | Standard dishwashing detergent | Lifhofin | MN Easy-Care Cleaner |
| Lifhofin | Easy-Clean | Bellinzoni | Wash and polish L&L |
| HG International | HG natural stone kitchen top cleaner | HG International | HG streak free |
| Akemi | Quartz Clean and Care | Akemi | Crystal Clean |
| Lasselsberger, s. r. o. (Rako System) | CL 803 CL 804 | Lasselsberger, s. r. o. (Rako System) | CL 803 CL 804 |



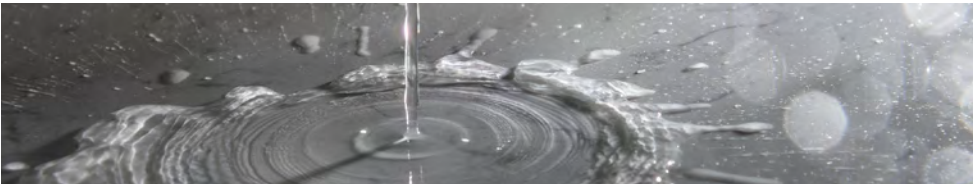
SPECIAL PRODUCTS

For resilient stains (i.e. oil, rust, cement, adhesives), we recommend the following products in particular. These cleaners are mostly based on moderate acids and alkalis, therefore use caution when applying, minimize action time, dilute the product, and rinse thoroughly with water after application.

Before each use of the selected detergent, we recommend that you perform a small area test.

Always follow the manufacturer's recommendations, read the composition and use safety data sheets.

After using detergents, the surface of the product should always be thoroughly washed with clean water.



| For intensive cleaning | | | | | |
|------------------------|---------------------------------------|--|-----------------------------|------------------|--|
| Stains | Company | Name | Stains | Company | Name |
| Oil, wax | Fila | NoSpot | Scales and residue of soaps | Fila | Deterdek |
| | Lifhofin | Oil-Ex | | Akemi | Ceramics cement film Remover |
| | Akemi | Stone Cleaner | | HG International | HG marble bathroom cleaner |
| | HG International | HG oil & grease absorber, HG grease away | | | |
| | Bellinzoni | Ultra Stripper gel | | | |
| Cement residues | Lifhofin | MN builders clean | Resistant stains | Fila | SR/95 |
| | Akemi | Ceramics cement film Remover | | Lifhofin | MN Power-clean, Composite cleaner PRO |
| | Lasselsberger, s. r. o. (Rako System) | CL 802 | | Akemi | Quartz Intensive cleaner |
| | HG International | HG grout cleaner, HG marble cement & lime film remover | | HG International | HG spot stain remover, HG marble stain color remover |
| | Bellinzoni | Extra strong detergent Bert 27 | | Bellinzoni | Pasta Mangia Macchia |
| Rust | Fila | SR/95 | Silicone residues | HG International | HG silicon seal remover |
| | Lifhofin | Rust-Ex | | | |
| | Akemi | Rust Remover | | | |

TREATMENT, SEALING, IMPREGNATION

Special products are also available on the market to increase protection against staining (impregnation, wax-containing products) to ease normal housekeeping.

Their use is especially recommended for special surface finishes and high-stress surfaces (kitchens, bars, shops).

Depending on the level of surface load, the impregnation needs to be restored over time. Always apply the impregnating agents to a clean and dry surface using a microfiber cloth. After application, remove excess material and then grind gently. Leave to work for the period specified by the detergent manufacturer.

Water-based or solvent-based impregnations are available on the market, also available impregnation with highlighting (color intensifier) and no color accentuation.

Always follow the manufacturer's recommendations, read the composition and use (dilutions, safety data sheets).

| Surface protection | |
|--|--------------------|
| Company | Name |
| Technistone | TS Protection |
| Fila | Stone Plus, MP90 |
| Lifhofin | MN Protector |
| HG International | HG Top protector |
| Bellinzoni | Idea XC, Idea HP |
| Akemi | Stone Impregnation |
| Tenax | Skuda universal |
| Lasselsberger, s. r. o. (RAKO System) | CL 809 |



Always use neutral silicon.

GENERAL RECOMMENDATIONS

- ✓ For long-term maintenance of polished material, it is not advisable to regularly cut food or other products directly on the worktop. Use a cutting board.
- ✓ Do not place hot items (eg cast pots) directly on the counter top, always use an insulating pad.
- ✓ Use caution when using special knives and sharp objects (steaks, grilling needles).
- ✓ Use caution when handling dishes and other metal objects, especially at the edges or corners of the counter top.
- ✓ Do not allow these liquids to sit for prolonged periods (coffee, tea, wine, oil, etc.); remove them as soon as possible.
- ✗ Avoid splashing the counter top with strong waste cleaners of toilets, ovens, grills, stainless steel and hoods. These cleaners may contain substances that cause irreversible changes in the structure and color of the material (eg SAVO stainless steel cleaner, CIF hood cleaner).

- ✕ The surface of the product is not permanently resistant to strong acids and bases (hydrochloric acid, phosphoric acid, sodium hydroxide, potassium hydroxide, hydrogen peroxide) and does not even resist hydrofluoric acid for a short time. These substances can be contained in some detergents available on the market, so it is important to read the composition of the products and use only as recommended.
- ✕ TechniStone® products are designed for interiors and do not withstand sunlight.

For more information, please refer to the supplier of the kitchen counter top or floor tiles and the manufacturer's website at www.technistone.com, where all the documents and materials are available for partners, such as the General Business Terms or the Cleaning Manual.



GUARANTEE VALIDITY

Technistone provides a 10-year warranty on slabs for interior use.

The warranty must be activated by registering TechniStone® product on the Company's website in the "Customer Care" section under the "Warranty" section or follow the link:

<http://www.technistone.com/en/warranty> and commences on the product installation date in the interior of the living space.

Registration must be done within 30 days of installing the properly fabricated slab.

This warranty is provided by Technistone only for slabs installed in the interior of the living space (ie for indoor use), not for slabs installed in public areas.

The seller is obliged to present to the customer the right to claim throughout the warranty period, ie in accordance with these warranty terms.

Technistone (hereafter referred to as "the manufacturer") is not responsible for claims made against and damage caused by:

- incorrect installation and/or handling of TechniStone® products, failure to observe the installation instructions given by the manufacturer or local construction regulations and recommendations, including the design of joints
- using TechniStone® products outside the normal use recommended by the manufacturer, in non-standard applications or in a manner not in accordance with local building regulations and recommendations
- by moving, deforming, collapsing or modifying the substrate or supporting structure on which TechniStone® products are installed
- any act of force majeure (eg flood, hurricane, earthquake, lightning, etc.) or the state of the environment (eg air pollution, soil, mold, etc.)
- incorrect handling, storage, misuse of TechniStone® by buyer or third party purchaser. Each buyer is solely responsible for determining the effectiveness, eligibility, suitability and safety of TechniStone® products in connection with its use in a particular case.
- visual flaws, ie apparent quality defects (surface defects or color and structural divergence). Any mechanical and aesthetic defects in the surface of the product must be clearly visible from the vertical point of view. Defect is a divergence from an acceptable specification and size apparently deviating from the long-term aesthetic appearance of the TechniStone® product.



The warranty also does not apply to:

- a product not paid in full
- obvious defects in the product that have not been claimed prior to installation, assembly or other processing
- defects in the product that the customer has been informed about or aware of the circumstances at the time of the order confirmation
- slight difference in color, structure and design. TechniStone® slabs are made of more than 90% of natural materials, divergence in aesthetic appearance are its natural properties, do not reduce the functionality of slabs, and therefore cannot be considered as defects
- difference in the color of the informative sample of the material from the actual delivery
- products subject to abnormal use and conditions, improper handling or incorrect and inappropriate use, exposure to extreme temperatures, exposure to extreme weather conditions, exposure to ultraviolet radiation, physical or chemical abuse, exposure to acids and alkalis, pollution or damage by inadequate care and maintenance, damage from cutting, cracking, bursts, damage or breakage caused by the customer and its improper and inappropriate use
- temporary stains on the TechniStone® surface (fingerprints, smudges or other temporary stains caused by normal use)
- damage caused by cleaning, care and maintenance, not in accordance with the manufacturer's recommendations
- outdoor use
- additional or extra repairs or alterations, such as all plumbing and electrification adjustments, pavement and wall finishes requiring repairs or relocation of the slab at the time of its warranty. The customer is fully responsible for these repairs and adjustments.
- products made in commercial buildings (restaurants, hotels, airport halls, shopping centers, apartment and apartment complexes, etc.)

To process the claim and ensure quick quality service, contact the site where the original TechniStone® slab was purchased or installed.

Get quality photo documentation of the defects claimed.

During warranty service, the product must be available to the designated Technistone representative to perform a visual inspection and the customer must follow the representative's given instructions.

In the event that a slab replacement is decided, the processing, reinstallation, and associated costs will not be covered by the warranty issued by Technistone.

Technistone reserves the right, in agreement with the customer, to replace the claimed slab with a new color in the current product offer, which is regularly updated due to development and market requirements.

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